



Land Transport NZ
Ikiiki Whenua Aotearoa

Regulatory Services Where to Next- Presentation to IRTENZ

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What we do

The Regulatory Services Group manages network access and use by providing:

- Compliance services
- Revenue collection

What we do

Compliance services include:

- Licensing drivers
- Licensing transport operators
- Auditing road and rail operators
- Registering and licensing vehicles
- Vehicle inspection and certification
- Road user charge refunds and recoveries

What we do

Revenue collection includes:

- Collecting under contract to the Ministry of Transport (MVR & RM)
 - Vehicle Licence fees
 - Road user charges
 - Fuel excise and duty
 - ACC levies

Traditional Strategic Approach

Improve levels of compliance through the adoption of a reactive strategy

What is a reactive strategy

- Enforcement oriented, relies on state authority
- Deals with issues in form and order they arrive
- Prevents higher level of thinking
- Offence committed, harm done
- Fails to identify early opportunities to intervene

What is a reactive strategy

- Operations limited to existing law
- Counts success in terms of enforcement statistics
- Punitive action, drawn out, lacks severity

Improve the Performance of Industry

- Commercial operator performance standards

Performance Standards

**Benefits
Incentives**

- **Impairment Management**
- **Vehicle maintenance**
- **Defensive Driving**
- **ESC**

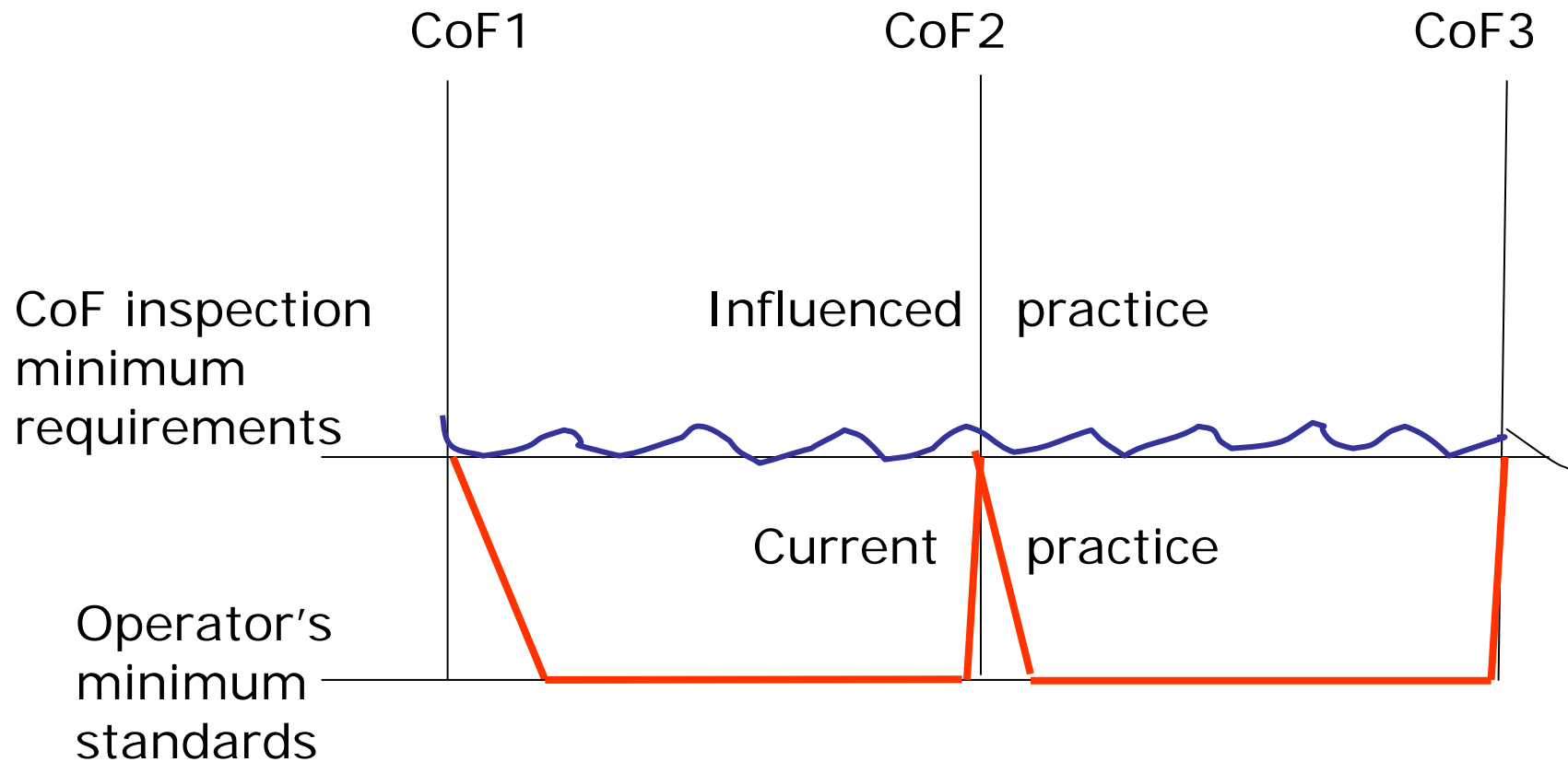
**Focus for
enforcement activity**

**Good operators
performing to
high standards**

**Regulated
minimum**

**Poor
operators who
are
continuously
non-compliant**

Flattening the curve



Systematic Compliance Measurement System

1. Effects and outcomes
2. Behaviours
3. Interventions
4. Resource efficiency

Adopting a Proactive Strategy

- Maintain enforcement but include a wider range of tools
- Interventions become a balance between reactive and preventative
- Time of application is best time to apply pressure
- Strategic focus is risk reduction
- Improve knowledge of industry

New direction

Move to a clearer focus on results

- Include outcomes
- Measuring effect we are having

New direction

Introduce an organizational capacity
for problem solving

- Measuring industry performance
- Disaggregating information available
- Improve the tool box
- Deal with symptom and cause

New direction

Collaborative partnerships

- Partnerships with a purpose

Immediate initiatives of interest

- Operator Rating System for heavy commercial vehicle operators
- Introduce an intelligence capability
- Additional resources
- Use of emerging technologies to enhance compliance activities (tolling)

Questions